

2022 COMMUNITY IMPACT

Goodwill[®]
Industries of the Inland Northwest

4,826

adults and youth helped
by Goodwill programs.

85

cents of each dollar
supported services
for our community.

612

people were trained
in our digital skills classes.

600



people employed with
our Goodwill.

986



people received intensive
employment services.

2,706



people helped through
Goodwill's housing
assistance programs.



1,306,294

transactions at our 14
Goodwill stores.



309,353

items sold
in our online stores.



590,922

donation visits
to Goodwill.

1,198

people helped with
financial stability through
Payee services

\$143,670

Round Up donations invested
to support community needs

629

veterans helped through
Support Services for
Veteran Families

ENVIRONMENTAL IMPACT



Through our donation, salvage and recycling programs, Goodwill kept 22,206,894 pounds of material out the area landfills in 2022. That is 793 large dumps trucks full of stuff that didn't end up in our landfills.

Goodwill helped e-cycle over 54 tons of electronics waste in 2022. Electronics often contain heavy toxic metals that can contaminate soil and water if sent to landfills.

A few words from the President/CEO, Clark Brekke



We are pleased to present our 2022 Workforce & Family Services annual Impact Report. This report reflects an ongoing commitment on our part to continuously improve Goodwill's programs and services each year throughout the Inland Northwest.

Staying true to continuous improvement, recently we took the opportunity to refresh our vision and mission statements. Our goal is to foster a deeper understanding around Goodwill's purpose-driven mission and create richer connections with program participants, community partners, and valued team members. Only when there are meaningful connections with what we

believe and what we do, can we summon the best of our charitable intentions.

Goodwill's new vision statement is simple, but powerful: **We believe in opportunities for all people.** Building upon a fresh vision statement, our new mission statement connects our passion for creating opportunities with lives changed: **Together, we create opportunities that change lives and strengthen communities.**

We are asking for your feedback to help Goodwill change lives and strengthen communities. The feedback you provide is reported to our board of directors and it informs the strategic development of our programs and services throughout eastern Washington and northern Idaho. If you have input that you would like to offer, please contact Goodwill Industries of the Inland Northwest. Thank you for helping us help others with a hand up!

A few words from the Chair of the Board of Directors, Bridget Barrington



2022 proved to be a year of resilience, hope, and strategic improvements to the organization in a post pandemic world. We learned during the pandemic that we must be nimble and initiative-taking in all aspects of our business. 2022 was a strong reminder to all of us how important Goodwill is to

the mission of serving those that need a hand up.

Goodwill is an inclusive organization that serves with passion, enthusiasm, and integrity. Team members have opportunities to serve community members that come to us

for help every day. Our team members are stronger and better positioned to elevate individuals within our community that rely on our services.

We broke ground on our newest building project in Airway Heights which proves our ongoing Investment of creating opportunities to further advance the mission of Goodwill. Thanks to the continuous support of donors, customers, and Goodwill team members, we will continue to meet people in the circumstance they are in.

On behalf of the Goodwill Industries of the Inland Northwest Board of Directors, we congratulate all team members on your commitment and dedication. We are proud of each of you!

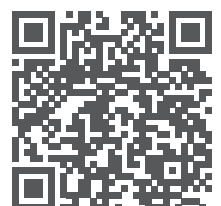


David was trying to get his life back after spending 15 years incarcerated.

He needed a quiet place where he could access wifi and a computer so he could attend software engineering classes online and complete assignments. Goodwill was able to provide David other support to help him reach his career goals, and more importantly reconnect with this child. He worked hard and is now pursuing his Bachelor's degree. He has secured a great job in the IT field. He views life as a blank canvas with many opportunities. David received an Independence Award from Goodwill in 2022.

Watch David's story on our YouTube channel.

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Industries of the Inland Northwest



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