

# 2025 IMPACT REPORT

**Goodwill®**  
Industries of the Inland Northwest



## A message from our CEO and President



We are pleased to present the 2025 Impact Report for Goodwill Industries of the Inland Northwest. This report provides a snapshot of our service impact in twenty-three counties in eastern Washington and Northern Idaho.

As a community-based organization, we believe in opportunities for all people. This vision, coupled with our passion to service people who are seeking a hand up, guide our person-centered mission: Together,

we create opportunities that change lives and strengthen communities.

We cannot do this work alone. Day in and day out, we rely on the generosity of community partners, team members, program participants and their families, and donors and our shoppers to help us help others and find success. Each of us is an important part of the mission here at Goodwill Industries of the Inland Northwest.

Thank you for helping us help our neighbors with a hand up!

- Clark Brekke, CEO and President

## Our Service Area



We serve 23 counties in Eastern Washington and North Idaho.

### Washington

#### Spokane WFS & Retail

130 E. Third Avenue  
Spokane, WA 99202

#### Airway Heights Retail & Outlet

9837 W. Flight Drive,  
Spokane, WA 99224

#### NW Boulevard Retail

2282 N. Ash St.,  
Spokane, WA 2282

#### South Hill Retail

2927 E. 27th Ave.,  
Spokane, WA 99223

### Washington

#### Supportive Services for Veteran Families

505 E. Third Avenue,  
Spokane, WA 99202

#### Spokane Valley Retail

13721 E. Sprague Ave.,  
Spokane Valley, WA 99216

#### Moses Lake WFS & Retail

789 N. Central Drive  
Moses Lake, WA 98837

#### East Wenatchee Retail

620 Grant Road,  
Spokane, WA 98802

#### Colville

WFS & Retail  
557 S. Main Street  
Colville, WA 99114

### Idaho

#### Coeur d'Alene WFS & Retail

1212 N. 4th St.  
Coeur d'Alene, ID 83814

#### Post Falls WFS & Retail

4040 E. 16th Avenue  
Post Falls, ID 83854

#### Lewiston WFS

307 19th Street, Suite A3  
Lewiston, ID 83501

#### Lewiston Retail

3134 5th Street,  
Lewiston, ID 83501

#### Moscow WFS & Retail

201 Warbonnet Drive  
Moscow, ID 83843

#### Ponderay WFS & Retail

204 Larkspur Street  
Ponderay, ID 83852

# 2025 Financial and Program Review

**85**

cents of each dollar supported services for our community.



**685,154**

donation visits to Goodwill.



**1,745**

people helped through Goodwill's housing assistance programs.

**1,112**

people helped with financial stability through Payee services

**\$360,723**

Round Up donations invested to support community needs.



**305,763**

items sold in our online stores.



**1,329**

people received intensive employment services.

**787**

people were served with our Housing and Essential Needs program.

**\$34,771,057**

total retail sales in all 15 locations.



**1,642,223**

transactions at our 15 Goodwill stores.



**778**

people were trained in our digital skills classes.

**638**

veterans helped through Support Services for Veteran Families.

## 2025 Environmental Impact



Through the efforts of our donation, retail, ecommerce, salvage and recycling operations, Goodwill kept **26,688,119 pounds** of material out of eastern Washington and north Idaho landfills in 2025. That equals 345 large dump trucks with 70,000 pounds of re-purposed materials that did not end up in the landfill.

### Total Donations Received in 2025

E-Cycle	<b>420,948 lbs</b>
Unsold Donations	<b>6,199,273 lbs</b>
Recycle & Resell	<b>10,221,578 lbs</b>
Sold in Stores	<b>16,045,593 lbs</b>
<b>Total Lbs</b>	<b>32,887,392 lbs</b>

### Donations Sold in Stores in 2025

Textiles	<b>8,374,718 lbs</b>
Wares	<b>5,303,798 lbs</b>
Electrical	<b>745,221 lbs</b>
Books	<b>218,658 lbs</b>
Shoes	<b>985,532 lbs</b>
Furniture	<b>417,666 lbs</b>
<b>Total Lbs</b>	<b>16,045,593 lbs</b>

